



REPUBLIC OF ZAMBIA

## MINISTRY OF HOME AFFAIRS AND INTERNAL SECURITY



REPUBLIC OF ZAMBIA



## National Refugee Policy Implementation Plan



Republic of Zambia

# **National Refugee Policy Implementation Plan**

November, 2023



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## FOREWORD



**T**he Ministry of Home Affairs and Internal Security through the office of the Commissioner for Refugees is responsible for the management and welfare of refugees as well as all matters related or incidental to refugees in the country.

In 2022, Zambia was host to over 100,000 refugees, asylum seekers and other persons of concern. In an order to effectively manage these refugees, the Government has put in place some infrastructure as well as systems for receiving asylum seekers and refugees and other persons of concern.

However, receiving and admission of persons coming into the country has been a challenge due to limited infrastructure and management systems for receiving this special group of people.

Over the years, Zambia has been registering refugees and issuing them with documents such as, asylum seeker certificates, refugee certificates and refugee identity cards to help with identification and access to social services and other basic services.

However, documents such as asylum seeker certificates and refugee certificates, offer very limited rights to refugees as they are administrative in nature with no legal backing. Further, these documents are not aligned with the existing national documentation systems making it difficult for refugees to access social services and livelihood opportunities.

In view of the foregoing the Ministry has come up with a National Refugee Policy Implementation Plan, to ensure that all matters related or incidental to refugees in the country are effectively managed and coordinated.

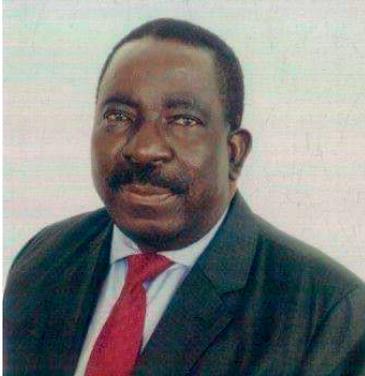
I am therefore, confident that the objectives of this Policy Implementation Plan will be achieved with the concerted efforts of all stakeholders.

A handwritten signature in black ink, appearing to read 'Jack J. Mwiimbu'. The signature is fluid and cursive, written over a light grey rectangular background.

Hon. Jack J. Mwiimbu, MP.

MINISTER OF HOME AFFAIRS AND INTERNAL SECURITY

## ACKNOWLEDGEMENT



On behalf of the Ministry of Home Affairs and Internal Security and indeed on our own behalf, we would like to take this opportunity to thank UNHCR for the financial and technical support given towards the formulation of the National Refugees Policy Implementation Plan.

Secondly, we would like to extend our gratitude to colleagues from PAC for their guidance and technical expertise to ensure that the policy produced is in line with Governments' laid down procedures on Policy formulation.

Last but not the least, we would like to take this opportunity to sincerely appreciate the hard working committee that was specifically appointed to be part of this process for their tireless effort of ensuring that this Policy Implementation Plan is developed.

A handwritten signature in black ink, appearing to be 'Josephs R. Akafumba'.

Josephs R. Akafumba (Mr)  
PERMANENT SECRETARY – ISD

A handwritten signature in black ink, appearing to be 'Dickson Matembo'.

Dickson Matembo (Mr)  
PERMANENT SECRETARY – CRIAR

MINISTRY OF HOME AFFAIRS AND INTERNAL SECURITY

## WORKING DEFINITIONS

- Asylum Seeker:** refers to a person who has been displaced and whose claim to refugee status is not yet definitively evaluated in the country to which they have fled
- Durable Solutions:** refers to voluntary repatriation, local integration and resettlement to a third country.
- Essential services:** refers to basic services such as health, nutrition, Water, Sanitation and hygiene (WASH), food security, shelter, energy, education, as well as domestic items and specialised services for people with specific needs.
- Non-refoulement:** refers to the practice of not forcing refugees or asylum seekers to return to a country in which they are liable to be subjected to persecution
- Persons of Concern:** refers to asylum seekers, refugees, former refugees and stateless persons
- Safe space:** refers to a place of sanctuary that is created by and for any marginalised group need to share experiences and receive support.
- Refugee:** refers to someone who fled his or her country owing to “a well-founded fear of persecution because of his/her race, religion, nationality, membership in a particular social group, or political opinion”, according to the United Nations 1951 Refugee Convention. Many refugees are also in exile to escape the effects of natural or human-made disasters.
- Refugee assistance:** refers to the provision of material assistance such as food, shelter, and medical care
- Refugee protection:** refers to legal tools including treaties and national laws, which prescribe the obligations of states in ensuring that every refugee enjoys the full complement of rights and benefits to which he or she is entitled as a refugee.
- Resettlement Area** – An area designated by Government as a Resettlement Scheme managed by Office of the Vice President. Local Integration area

shall have the meaning assigned to a Resettlement Scheme approved for relocation of former refugees and refugees.

**Returnees:** refers to former refugees who return to their own countries or regions of origin after time in exile. Returnees need continuous support and reintegration assistance to ensure that they can rebuild their lives at home.

**Special protection needs:** refers to protection needs for refugees with specific needs including persons with legal and physical protection needs, women and girls at risk, persons with serious medical needs (including disabilities or chronic illnesses), survivors of violence and torture and children and adolescents at risk

## LIST OF ACRONYMS

<b>CRRF</b>	Comprehensive Refugee Response Framework
<b>CoR</b>	Commissioner for Refugees
<b>CRIs</b>	Core Relief Items
<b>CSO</b>	Civil Society Organisations
<b>DEC</b>	Drug Enforcement Commission (DEC)
<b>DJOC</b>	District Joint Operations Committee
<b>DNRPC</b>	Department of National Registration
<b>DoI</b>	Department of Immigration
<b>HELSEB</b>	Higher Education Loans Scholarship Board
<b>IOM</b>	International Organisation for Migration
<b>MCDSS</b>	Ministry of Community Development and Social Services
<b>MoA</b>	Ministry of Agriculture
<b>MoHAIS</b>	Ministry of Home Affairs and Internal Security
<b>PAC</b>	Policy Analysis and Coordination Division
<b>POC</b>	Persons of Concern
<b>RSDC</b>	Refugee Status Determination Committee
<b>SGBV</b>	Sexual and Gender Based Violence
<b>UNDP</b>	United Nations Development Programme
<b>UNHCR</b>	United High Commissioner for Refugees
<b>WFP</b>	World Food Programme

## SECTION ONE: Introduction

Zambia has been a hospitable and welcoming country to Asylum seekers, refugees and former refugees. The country has been hosting asylum seekers and refugees since the 1940s when the country hosted asylum seekers from Poland who had been displaced during World War II. At the beginning of 2022, Zambia was host to 105,679 Persons of Concern comprising 74,716 Refugees, 6,842 Asylum seekers and 24,121 others of concern, with the population mostly originating from Central and Eastern Africa. Globally, the continued existence of political, ethnic and security instability, the threat to peace at continental level and in the region, as well as the effects of climate change, have the potential to increase the number of people seeking asylum in Zambia.

This first ever National Refugee Policy Implementation Plan seeks to strengthen the role that Zambia plays in welcoming and hosting asylum seekers, refugees and former refugees. Zambia is a Party to the 1951 Refugee Convention and its 1967 Protocol, the 1969 Convention governing the Specific Aspects of Refugee Problems in Africa, the New York Declaration on Refugees and Migrants of 2016 and the 2018 Global Compact on Refugees. Although the country has been hosting refugees and remains committed to abiding to various international obligations regarding the protection and assistance of refugees, there are still a number of challenges that need to be addressed in order to effectively host Persons of Concern (POCs).

These challenges include inadequate reception and admission systems, inadequate provision of social services, livelihood opportunities and durable solutions as well as, inadequate inclusion of refugees in national development programmes. Therefore, this Policy Implementation Plan aims to strengthen the protection and enhance the welfare and enjoyment of rights and freedoms of refugees, improve access to justice and essential services, restructure civil documentation and registration, improve livelihood opportunities, and enhance durable solutions for refugees and former refugees. Further, the policy Implementation Plan seeks to promote co-existence between refugees and local communities and enhance partnerships between the Government, local stakeholders and international partners in addressing forced displacement and the plight of persons of concern.

This Policy Implementation Plan is divided into three sections. Section One introduces the purpose of the Policy Implementation Plan. Section Two outlines the Vision, Rationale and Guiding Principles for the Policy, while Section three presents the Policy Implementation Plan Objectives and Measures.

## Section Two: Vision, Rationale and Guiding Principles

### 2.1 Vision

“A just and inclusive society for asylum seekers, refugees, former refugees and returnees”

### 2.2 Rationale

Zambia has been hosting and protecting persons of concern from neighbouring countries and beyond since the 1940s. The country has been welcoming and providing refuge, care and resources for the welfare of asylum seekers, refugees and former refugees. The country has also been playing a significant role in addressing factors that cause displacements in the region and beyond. However, the absence of a National Refugee Policy Implementation Plan to guide the management of the affairs of refugees has led to fragmented interventions and inadequate reception and admission, protection of refugees, provision of social services, livelihood opportunities, durable solutions and inclusion of refugees in development programmes. Inconsistencies in some pieces of legislation and non-domestication of some international and regional best practices and instruments has not helped in improving the welfare of refugees.

Therefore, this Policy Implementation Plan seeks to strengthen the protection of the welfare of refugees, enhance access to essential services and livelihood opportunities and durable solutions as well as promote co-existence between refugees and host communities. This policy Implementation Plan also seeks to reinforce the country’s commitments to international obligations, standards and best practices related to the management of refugees.

### 2.3 Guiding Principles

The implementation of this Policy Plan will be guided by the following principles:

**Human Rights:** Government and stakeholders shall uphold the fundamental human rights and freedoms of every individual.

**Inclusiveness:** Government and stakeholders shall ensure programmes are inclusive and all relevant stakeholders including persons of concern humanitarian and development actors are engaged and involved in the implementation of the Policy regardless of gender, age, class, race, disability and among others.

**Non-Refoulement:** Government shall ensure that the principle of non-refoulement is upheld accordingly.

Partnership and Collaboration: This Policy shall be implemented based on partnership and collaboration between Government and stakeholders on the principles of burden-and-responsibility-sharing.

Transparency and accountability: Government and stakeholders shall implement this Policy in a transparent and accountable manner.

## **Section Three: Policy Objectives**

- (i) To strengthen the protection of persons of concern, their rights and freedoms;
- (ii) To improve the access to essential needs;
- (iii) To improve livelihood and self-reliance among persons of concern;
- (iv) To promote co-existence of persons of concern and the host community;
- (v) To strengthen access to durable solutions; and
- (vi) To strengthen coordination and inclusion of refugees in national development process.

NATIONAL REFUGEE POLICY IMPLEMENTATION PLAN

Annex: National Refugee Policy Implementation Plan

Objectives	Measures	Activities	Indicator	Base Year	Targets					Resources Estimates (ZMW)	Responsible Institution
					YEA R1	YEA R2	YEAR3	YEAR4	YEAR5		
<b>To strengthen the protection of Persons of Concern, their rights and freedoms</b>	(a) Improve refugee reception, admission and Management Systems.	Establish permanent modern reception centers in refugee prone bordering districts	No. of structures constructed.	0	3	3	3	3	3	K150,000,000	MOFNPNP/MHAIS/MIUD/MLGRD
		Recruitment of Human resource stationed for the bordering districts.	No. of staff recruited in the reception centers.	TBD	6	6	6	6	6	2,900,000	MOFNPNP//MHAIS
		Provide registration kits.	No. of registration kits procured.	TBD	3	3	3	3	3	500,000	MOFNPNP/MHAIS/MIUD
		Provide equipment for remote Refugee Status Determination	No. of RSD kits procured.	0	3	3	3	3	3	600,000	MOFNPNP/MHAIS/MIUD

NATIONAL REFUGEE POLICY IMPLEMENTATION PLAN

Objectives	Measures	Activities	Indicator	Base Year	Targets					Resources Estimates (ZMW)	Responsible Institution
					YEA R 1	YEA R 2	YEAR 3	YEAR 4	YEAR 5		
		Provide food and core relief items.	Number of persons of concern receiving the food and core relief items.	TBD	600	600	600	600	600	K1,600,000	MHAIS/DMMU/M CDSS
		Conduct capacity building workshops on reception and admission.	No. of capacity building workshops conducted	TBD	2	2	2	2	2	K1,000,000	MHAIS/CSO/CPs
		Review the school curriculum to include basic knowledge on refugee matters.	curriculum reviewed.	0	1	0	0	0	0	K250,000	MHAIS/MOE
		<b>Subtotal</b>								<b>K156,850,000</b>	
	(b) Strengthen the civil registration and	raise public awareness on refugee matters and documentation.	No. of public awareness campaigns conducted.	TBD	4	4	4	4	4	K500,000	MHAIS/MIM

NATIONAL REFUGEE POLICY IMPLEMENTATION PLAN

Objectives	Measures	Activities	Indicator	Base Year	Targets					Resources Estimates (ZMW)	Responsible Institution
					YEA R 1	YEA R 2	YEAR 3	YEAR 4	YEAR 5		
documentati on systems for refugees;	Establish a link between the refugee database and national registration system	Refugee database integrated into national database	0	0	1	1	0	0	0	K4,800,000	MHAIS/Smart Zambia/CSO/
				0	1	1	0	0			
				0	1	1	0	0			
	Review and harmonize civil and administrative documentation	civil and administrative documentation reviewed and harmonized	0	0	1	1	0	0	0	K250,000	MHAIS
				0	1	1	0	0			
				0	1	1	0	0			
	review legislation on civil registration and documentation	legislation on civil registration and documentation reviewed	0	1	0	0	0	0	0	K2,000,000	MHAIS/ MOJ
				1	0	0	0	0			
				1	0	0	0	0			
	Conduct training for Officers responsible for civil registration and documentation systems for refugees..	No. of trainings conducted .	TBD	1	1	1	1	1	1	K800,000	MHAIS/MIM
				1	1	1	1	1			
				1	1	1	1	1			

NATIONAL REFUGEE POLICY IMPLEMENTATION PLAN

Objectives	Measures	Activities	Indicator	Base Year	Targets					Resources Estimates (ZMW)	Responsible Institution	
					2022	YEA R1	YEA R2	YEAR 3	YEAR 4			YEAR 5
		3.5 Establish a website for COR	website established.		1	0	0	0	0	0	K500,000	MHAIS/SMART Zambia
	<b>Sub total</b>										<b>K8,850,000</b>	
	(c) Improve access to justice.	Conduct capacity building and sensitisation for institutions involved in the delivery of justice	No. of capacity building workshops conducted	0	2	1	1	1	1	1	K900,000	MOJ/MHAIS/NG Os/Donors
		Review legislation to secure the rights of refugees	legislation reviewed	0	3	3	3	3	3	3	K15,000,000	MHAIS
		support construction of court infrastructure	construction of court infrastructure supported	0	0	1	1	1	1	0	K2,000,000	MHAIS
		Sensitize refugees on their rights and freedoms	No. of sensitisations conducted	TBD	2	2	2	2	2	2	K250,000	MHAIS
		Conduct legal clinics in	No. of legal clinics held	0	3	3	3	3	3	3	K1,000,000	MHAIS/Legal Aid Board

NATIONAL REFUGEE POLICY IMPLEMENTATION PLAN

Objectives	Measures	Activities	Indicator	Base Year	Targets					Resources Estimates (ZMW)	Responsible Institution	
					YEA R 1	YEA R 2	YEAR 3	YEAR 4	YEAR 5			
		refugee settlements										
	<b>Sub total</b>									<b>K19,150,000</b>		
	(d) prevent and reduce statelessness	Ratify the 1961 convention on the reduction of statelessness.	No. of consultative meetings conducted	0	4	4	0	0	0	K700,000	MOFAIC/MOJ	
		Domesticating the 1954 conventions on the reduction of statelessness.	No. of sensitization meetings targeting the relevant stakeholders								National Assembly, MOHIS, MOJ	
		Capacity building targeting relevant stakeholders on statelessness.	No. of workshops conducted.	TBD	4	4	4	4	4	K800,000	MHAIS	
		Review legislation on Citizenship	Legislation Citizenship Reviewed	0	0	1	0	0	0	K2,000,000	MHAIS	

NATIONAL REFUGEE POLICY IMPLEMENTATION PLAN

Objectives	Measures	Activities	Indicator	Base Year	Targets					Resources Estimates (ZMW)	Responsible Institution	
					YEA R1	YEA R2	YEAR3	YEAR 4	YEAR 5			
		Develop Mechanism for identifying stateless persons	Mechanisms for identifying stateless persons developed	2022	0	1	0	0	0	0	K700,000	MHAIS
<b>Sub total</b>											<b>K6,200,000</b>	
<b>To improve access to essential social needs</b>	(a)increase access to Higher Education and Skills Development	Engage stakeholders to provide scholarship and loans to refugee students	Number of meetings held	0	1	1	1	1	1	1	K250,000	MOE/ MHAIS/UNHCR
			Number of scholarships secured	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	MOE
		Hold stakeholder engagement meetings on enrolment of refugees in HEIs	Number of meetings held	0	0	2	2	2	2	2	K 250,000	MHAIS, MOE, MOTS

NATIONAL REFUGEE POLICY IMPLEMENTATION PLAN

Objectives	Measures	Activities	Indicator	Base Year	Targets					Resources Estimates (ZMW)	Responsible Institution
					YE R1	YE R2	YEAR3	YEAR 4	YEAR 5		
		Hold meetings to lobby for refugees to access skills development fund	Number of meetings held	0	0	3	2	2		K500,000	MHAIS, MOTS, MOE,
		Review legislation on access to secondary and tertiary education	Legislation on secondary and tertiary education reviewd	0	1	0	0	0		K2,000,000	MOE/MHAIS
<b>Sub total</b>										<b>K3,500,000</b>	
	Improve access to health services by person's of concern and host communities	Provide medicines and Medical Supplies	Medicines and Medical Supplies provided	12	12	12	12	12		140,955.70	MOH, MHAIS
		Maintenance of Ambulances	Ambulances serviced and repaired	4	4	4	4	4		634,300.65	MHAIS

NATIONAL REFUGEE POLICY IMPLEMENTATION PLAN

Objectives	Measures	Activities	Indicator	Base Year	Targets					Resources Estimates (ZMW)	Responsible Institution
					YEA R1	YEA R2	YEAR3	YEAR 4	YEAR 5		
		Provide referral services	Referrals services provided	12	12	12	12	12	12	704,978.50	MOH, MHAIS
		Facilitate POCs to enroll on Health Insurance	Number of POCs enrolled on health Insurance	TBD	TBD	TBD	TBD	TBD	TBD	K100,000	MHAIS
		Conduct outreach Programmes	Number of Outreach Programmes conducted	12	12	12	12	12	12	528,583.90	MHAIS, CPs
		Provide support services (fuel, utility cost)	Support services provided	12	12	12	12	12	12	1,162,884.55	MHAIS
		Conduct community meetings	Number of community meetings conducted	12	12	12	12	12	12	352,389.25	MOH, MHAIS, CPs
										<b>K3,624,094</b>	
	(c) Modernize refugee settlements, resettlement schemes	Develop Modernisation of Refugee Settlement Approach Strategy	Modernisation of Refugee Settlement Approach Strategy developed	0	1	0	0	0	0	K700,000	MHAIS
<b>Sub total</b>											

NATIONAL REFUGEE POLICY IMPLEMENTATION PLAN

Objectives	Measures	Activities	Indicator	Base Year	Targets						Resources Estimates (ZMW)	Responsible Institution	
					2022	YEA R 1	YEA R 2	YEAR 3	YEAR 4	YEAR 5			
	and local communities												
		Connection of the settlements to the Electricity National grid	Number of settlements connected to the National grid	0	1	1	1	0	0	0	K16,000,000	MOE,MLG,MHAIS	
		Construct Public amenities	Number of Public amenities constructed	0	TBD	TBD	TBD	TBD	TBD	TBD	TBD	MHAIS	
		Provide support for improved housing.	Support provided for improved housing	0	TBD	TBD	TBD	TBD	TBD	TBD	TBD	MHAIS	
		Construct housing units for staff in the refugee settlements	Number of housing units constructed	0	6	6	6	6	6	6	TBD	MHAIS	
		Upgrade roads to and within the	Number of roads upgraded	0	TBD	TBD	TBD	TBD	TBD	TBD	TBD	MLG, MIHUD, MHAIS	

NATIONAL REFUGEE POLICY IMPLEMENTATION PLAN

Objectives	Measures	Activities	Indicator	Base Year	Targets					Resources Estimates (ZMW)	Responsible Institution	
					2022	YEA R1	YEA R2	YEAR3	YEAR 4			YEAR 5
		refugee settlements										
		Installation of water reticulation systems	Water reticulation system installed	0	0	TBD	TBD	TBD	TBD	TBD	TBD	MWDS, MHAIS
		Maintenance of Sustainable Operations and Maintenance Projects (SOMAPS)	Water equipment maintained	0	TBD	TBD	TBD	TBD	TBD	TBD	TBD	MWDS/MHAIS
		Sensiting communities on the CLTS	Number of WASH sensitization meetings held	TBD	4	4	4	4	4	4	K250,000	MWDS, MLG
<b>Sub total</b>											<b>K50,000,000</b>	
	Enhance social security protection of children, elderly, women and people living	Establish safe spaces for children	Number of safe spaces for children established	0	0	1	1	1	1	0	K750,000	MCDSS, MHAIS

NATIONAL REFUGEE POLICY IMPLEMENTATION PLAN

Objectives	Measures	Activities	Indicator	Base Year	Targets					Resources Estimates (ZMW)	Responsible Institution	
					YEA R1	YEA R2	YEAR3	YEAR4	YEAR5			
	with disabilities among refugees			2022								
		Establish safe spaces for Gender Based Violence victims	Number of safe spaces for GBV victims established	0	0	1	1	1	0	K750,000	MCDSS, MHAIS	
		Establish safe spaces for elderly	Number of safe spaces for elderly established	0	0	1	1	1	0	K750,000	MCDSS, MHAIS	
		Inspection of buildings to ensure accessibility of people living with disabilities is in place	Number of inspections conducted	0	0	1	1	1	1	K100,000	MIHUD, MLGRD, MHAIS	
		Distribution of sanitary pads to women and adolescent girls	Number of beneficiaries for sanitary pads	25,000	25,000	25,000	25,000	25,000	25,000	K250,000	MCDSS, MHAIS	

NATIONAL REFUGEE POLICY IMPLEMENTATION PLAN

Objectives	Measures	Activities	Indicator	Base Year	Targets					Resources Estimates (ZMW)	Responsible Institution
					2022	YEA R1	YEA R2	YEAR 3	YEAR 4		
		Provide for accessibility of PWD to Settlement infrastructure	Number of infrastructure improved	0	TBD	TBD	TBD	TBD	TBD	TBD	MCDSS,MHAIS
		Engage stakeholders to increase support towards social protection programmes	Number of meetings held to engage stakeholders	0	2	2	2	2	2	K250,000	MHAIS
		Include refugees in social protection programmes	Number of refugees included in social protection programmes	0	TBD	TBD	TBD	TBD	TBD	TBD	MHAIS
<b>Subtotal</b>										<b>K3,350,000</b>	
<b>To improve livelihood and self-reliance of Persons of Concern</b>	Promote agricultural production and diversification	Provide agricultural extension services	Number of field days conducted	0	12	12	12	12	12	500,000	MOA/ MLF/ MCDSS
		Conduct demonstration trials	Number of demonstration trials conducted	0	4	4	4	4	4	375,000	MOA/MHAIS

NATIONAL REFUGEE POLICY IMPLEMENTATION PLAN

Objectives	Measures	Activities	Indicator	Base Year	Targets					Resources Estimates (ZMW)	Responsible Institution
					2022	YEA R1	YEA R2	YEAR 3	YEAR 4		
		Provide agricultural inputs	Number of Persons receiving FISP and/FSP	0	225	250	300	325	400	6,400,000	MOA/MHAIS
		Facilitate private agro dealers to set up shops in settlement	Number of private input suppliers operating in refugee settlements	0	3	3	3	3	3	250,000	MOA/MHAIS
		create linkages to market of agricultural produce	Number of farmers selling their agricultural produce to through markets	0	50	100	150	200	250	150,000	MOA, MES
		1. Sensitize farmers on Livestock and fish farming	Number of farmers sensitized	0	100	200	300	350	400	200,000	MOA/MHAIS
		2. Providing extension services on Livestock and fish farming	Number of meetings held by the extension officers	0	4	4	4	4	4	200,000	MOA/MHAIS

NATIONAL REFUGEE POLICY IMPLEMENTATION PLAN

Objectives	Measures	Activities	Indicator	Base Year	Targets					Resources Estimates (ZMW)	Responsible Institution
					YEA R 1	YEA R 2	YEAR 3	YEAR 4	YEAR 5		
		Establish Government-refugees partnership farms	Government-refugee partnership farms established	0	TBD	TBD	TBD	TBD	TBD	TBD	MHAIS
	<b>Sub total</b>									<b>9,075,000</b>	
	Promote entrepreneurship skills development among persons of concern	Sensitize persons on growing drought resistances crops	Number of persons sensitized on growing drought and flood resistance crops	0	200	200	200	200	200	200,000	MOA/MHAIS
		Conduct entrepreneurship trainings to Person's of Concern	Number of persons of concern trained in entrepreneurship	0	200	200	200	200	200	500,000	MSME/MHAIS

NATIONAL REFUGEE POLICY IMPLEMENTATION PLAN

Objectives	Measures	Activities	Indicator	Base Year	Targets					Resources Estimates (ZMW)	Responsible Institution
					2022	YEA R 1	YEA R 2	YEAR 3	YEAR 4		
		Provide cash grants to persons that have TVET training	Number of persons receiving cash grants for business after undergoing training	0	10	20	20	30	40	500,000	MLGRD, MCDSS, MSME
		Sensitize people of concern on the formation of co-operatives with host communities	Number of persons sensitized on the formation of co-operatives	0	100	100	150	150	150	200,000	MSME/MHAIS
		Conduct financial literacy trainings	Number of trainings on financial literacy conducted	0	12	15	15	20	20	250,000	MOF/MSME/MH AIS
	<b>Sub total</b>									<b>K1,650,000</b>	
	Promote refugee financial inclusion	Sensitize the financial service providers on the financial inclusion for POCS	Number of sensitization meetings with the financial service providers conducted	0	4	4	1	1	1	200,000	MHAIS, UNHCR

NATIONAL REFUGEE POLICY IMPLEMENTATION PLAN

Objectives	Measures	Activities	Indicator	Base Year	Targets					Resources Estimates (ZMW)	Responsible Institution
					2022	YEA R 1	YEA R 2	YEAR 3	YEAR 4		
		Conduct financial needs assessment (survey) for persons of concern and host communities	Number of Financial needs assessments conducted	0	3	3	3	3	3	250,000	MOF, MOM, MOCTI, MCDSS
		Train saving group members	Number of saving groups created	0	3	6	6	6	6	K150,000	MOF/MCDSS/MHAIS
		Review requirements for refugees to engage in business and employment	business and employment requirements reviewed	0	1					K250,000	MHAIS, MLSS, MSME
	<b>Sub total</b>									<b>K850,000</b>	
	Strengthen resilience to economic and climatic shocks	Create awareness to climate change, mitigation and adaptation	No of awareness campiang on climate change, mitigation and adaptation conducted	0	4	4	4	4	4	K250,000	MoGE (Lead); and OVP

NATIONAL REFUGEE POLICY IMPLEMENTATION PLAN

Objectives	Measures	Activities	Indicator	Base Year	Targets					Resources Estimates (ZMW)	Responsible Institution
					2022	YEA R 1	YEA R 2	YEAR 3	YEAR 4		
		Conduct early warning and emergency management meetings	No. of meetings on early warning and emergency management conducted	0	4	4	4	4	4	K250,000	MoGE ;and OVP
		Planting of trees in settlements	No. of trees planted	0	TBD	TBD	TBD	TBD	TBD	TBD	MOE/MHAIS
		Sensitize persons involved in Charcoal burning on alternative livelihood activities .	No. of sensitisations on charcoal burning	0	4	4	4	4	4	K250,000	MOE, OVP, MHAIS, NGOs, UNDP, FAO,CPS
<b>Sub total</b>										<b>K1,250,000</b>	
<b>To promote co-existence of person's of concern and the host communities.</b>	(a)Promote socio-cultural activities and inclusive participation ;	Undertake mapping of stakeholders	Number of Stakeholder Mapped	0	TBD	TBD	TBD	TBD	TBD	TBD	MHAIS, MCDSS, MLG, MYSA, UN Agencies, MIM.

NATIONAL REFUGEE POLICY IMPLEMENTATION PLAN

Objectives	Measures	Activities	Indicator	Base Year	Targets					Resources Estimates (ZMW)	Responsible Institution	
					YEA R 1	YEA R 2	YEAR 3	YEAR 4	YEAR 5			
				2022								
		Participate in various ceremonies (Traditional Ceremonies, World Refugee Day and National Days).	Number of ceremonies participated	0	7	7	7	7	7	100,000	MHAIS, MCDSS, MLG, MYSA, UN Agencies, MIM.	
		Undertake cultural exchange activities	No. of participants	0	50	50	50	50	50	100,000	MHAIS	
		Provide material support to refugees to participate in National events	Number of cultural programmes organised	0	1	1	1	1	1	K250,000	MHAIS/ MCDSS/ MLGRD/ MYSA/ UN agencies	
			Number of materials supported	0	TBD	TBD	TBD	TBD	TBD	TBD	MHAIS	
				TBD	4	4	4	4	4	200,000		

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Objectives	Measures	Activities	Indicator	Base Year	Targets						Resources Estimates (ZMW)	Responsible Institution
					YEA R 1	YEA R 2	YEAR 3	YEAR 4	YEAR 5			
		Undertake Sports competitions	Number of sports Conducted	2022								MCDSS/ MHAIS/ MLGRD/MCT
	<b>Sub total</b>									<b>K1,400,000</b>		
	Strengthen inclusive community-based governance structures	Identify community structures	Number of community structures identified	0	1	1	1	1	1	K75,000		MHAIS
		Undertake community awareness	Number of awareness conducted	0	4	4	4	4	4	K250,000		MHAIS/ MCDSS/ UN Agencies/ Churches
		Conduct capacity building trainings to community leaders	Number of trainings conducted	0	4	4	4	4	4	K250,000		MHAIS/ MCDSS/ UN Agencies/ Churches
		Support Community meetings	Number of community meetings supported	0	4	4	4	4	4	K250,000		MHAIS/ MCDSS/ UN Agencies/ Churches

NATIONAL REFUGEE POLICY IMPLEMENTATION PLAN

Objectives	Measures	Activities	Indicator	Base Year	Targets					Resources Estimates (ZMW)	Responsible Institution	
					2022	YEA R 1	YEA R 2	YEAR 3	YEAR 4			YEAR 5
		Organise partners meetings	Number of meetings organised	0	4	4	4	4	4	4	K250,000	MHAIS/ MCDSS/MLGRD/ MYSA/ UN Agencies/ Churches
		Organise meetings for leaders	Number of meetings organised	0	4	4	4	4	4	4	K250,000	MHAIS/ MCDSS/MLGRD/ MYSA, UN Agencies/ Churches
		Provide logistical support for community engagements	logistical support provided	0	4	4	4	4	4	4	K120,000	MHAIS/ UNHCR
<b>Subtotal</b>											<b>K1,445,000</b>	
	Increase awareness of communities on benefits of co-	Conduct community sensitization	Number of meetings conducted	0	4	4	4	4	4	4	K250,000	MHAIS/ MCDSS/MLGRD/ UNHCR.

NATIONAL REFUGEE POLICY IMPLEMENTATION PLAN

Objectives	Measures	Activities	Indicator	Base Year	Targets					Resources Estimates (ZMW)	Responsible Institution
					YEA R 1	YEA R 2	YEAR 3	YEAR 4	YEAR 5		
	existence between refugees and host communities	Conduct Mass media sensitization and road shows	Number of sensitization conducted	0	4	4	4	4	4	K250,000	MHAIS/ MCDSS/ MLGRD/ UNHCR.
		Design and produce IEC materials	No. of IEC materials designed and produced	0	1	0	0	0	0	700,000	MHAIS
		Provide Information, Education and Communication (IEC) materials	Number of materials provided	0	1	1	1	1	1	150,000	MHAIS/ MCDSS/ UNHCR
<b>Sub total</b>										<b>K1,350,000</b>	
<b>To strengthen access to durable solutions</b>	(a) Ensure dignified and safe repatriation of refugees	Assess the country of origin to ensure conditions of return are conducive organize go and see meetings	Number of cross border meetings held go and see meetings organised	TBD	2	2	2	2	2	K700,000	MHAIS/ UNHCR
				TBD	1	1	1	1	1	K350,000	MHAIS/UNHCR

NATIONAL REFUGEE POLICY IMPLEMENTATION PLAN

Objectives	Measures	Activities	Indicator	Base Year	Targets					Resources Estimates (ZMW)	Responsible Institution	
					2022	YEA R 1	YEA R 2	YEAR 3	YEAR 4			YEAR 5
		organize come and tell meetings	come and tell meetings organized	TBD	1	1	1	1	1	1	K350,000	MHAIS/UNHCR
		Sensitise eligible refugees on repatriation	Number of sensitisations conducted	TBD	4	4	4	4	4	4	K250,000	MHAIS/ UNHCR
		Conduct an intention to return survey	Number of surveys conducted	TBD	1	1	1	1	1	1	K500,000	MHAIS /UNHCR
		establish legal framework for voluntary return	Legal framework established	0	0	1	0	0	0	0	K700,000	MHAIS/ UNHCR/ Country of origin
		process individuals who wish to voluntarily return	Number of individuals processed	TBD	5000	5000	1000	50	50	50	100,000	MHAIS/ UNHCR
		<b>Subtotal</b>										<b>K2,950,000</b>
	(b) Facilitate the exit of refugees to	provide necessary exit documentation	Number of documents issued	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	MHAIS

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Objectives	Measures	Activities	Indicator	Base Year	Targets					Resources Estimates (ZMW)	Responsible Institution
					YEA R 1	YEA R 2	YEAR 3	YEAR 4	YEAR 5		
					2022						
	third countries	Provide necessary medical health checks	Number of refugees checked	TBD	TBD	TBD	TBD	TBD	TBD	TBD	IOM / UNHCR
	<b>Sub total</b>								<b>K500,000</b>		
	Locally integrate Former Refugees	Provide financial support to former refugees to acquire resident permits	Number of permits issued	0	TBD	TBD	TBD	TBD	TBD	TBD	MHAIS/ UNHCR
		Liaise with countries of origin to issue of passports	Number of passports issued	TBD	TBD	TBD	TBD	TBD	TBD	TBD	MHAIS, MOFAIC
		Allocate available plots of land to eligible former refugees	Number of former of refugees allocated land	TBD	TBD	TBD	TBD	TBD	TBD	TBD	OVP, MHAIS
		Support interventions to help former refugees with startup packs and loans	Number of former refugees helped	TBD	TBD	TBD	TBD	TBD	TBD	TBD	OVP MHAIS
<b>Sub total</b>									<b>K20,000,000</b>		

NATIONAL REFUGEE POLICY IMPLEMENTATION PLAN

Objectives	Measures	Activities	Indicator	Base Year	Targets					Resources Estimates (ZMW)	Responsible Institution
					YEA R1	YEA R2	YEAR 3	YEAR 4	YEAR 5		
<b>To Strengthen Coordination and Inclusion of Refugees in National Development Process</b>	Promote the inclusion of persons of concern in national policies, plans, programmes and development cooperation	Mainstream PoC in the NDP and Implementation Plan	Number of NDP with on PoC	0	1	0	0	0	0	TBD	MoFNP, MHAIS
		Mainstream PoC in District Development Plans for districts hosting PoC settlements	Number of District Development Plans with on PoC	0	2	0	0	0	0	0	MoFNP, MLGRD, MHAIS, Partners
		Map development partners working on refugee issues	Number of stakeholder mapping reports produced	0	1	1	1	1	1	TBD	MHAIS, Partners
<b>Sub total</b>										<b>K1,000,000</b>	
	Integrate refugee data in the national data systems	Establish a PoC data working group	Number of working groups established	0	1	0	0	0	0	TBD	MoHAIS, MoFNP,, Partners
		Engage Zambia Statistics Agency (Zamstats) on the inclusion of refugee data in	Number of engagement reports produced		1	0	0	0	0	TBD	MoFNP, <b>MoHAIS</b> , Partners

NATIONAL REFUGEE POLICY IMPLEMENTATION PLAN

Objectives	Measures	Activities	Indicator	Base Year	Targets					Resources Estimates (ZMW)	Responsible Institution	
					YE R 1	YE R 2	YEAR 3	YEAR 4	YEAR 5			
		the national statistical system		2022								
		Include PoC in all national statistical data system	Number of national statistical systems with data on PoC	0	0	1	0	0	0	TBD	MoFNP, MHAIS	
		Constitute and operationalize the National Inter-ministerial Steering Committee on PoC inclusion	Number of Inter-ministerial Committees on PoC established	0	1	0	0	0	0	TBD	MoFNP, MLGRD, MHAIS, OVP, Partners	
	<b>Sub total</b>									<b>K1,000,000</b>		
	Establish coordination mechanisms	Participate in PDCC Meetings	Number of PDCC Meetings participated in.	TBD	2	2	2	2	2	K250,000	MHAIS	

NATIONAL REFUGEE POLICY IMPLEMENTATION PLAN

Objectives	Measures	Activities	Indicator	Base Year	Targets					Resources Estimates (ZMW)	Responsible Institution
					YEA R1	YEA R2	YEAR 3	YEAR 4	YEAR 5		
	for persons of concern	Participate DDCC Meetings	Number of DDCC Meetings participated in.	TBD	2	2	2	2	2	K250,000	MHAIS
		Build capacity of National Steering Committee members and other committees	Number of training workshops conducted	0	1	1	1	1	1	K800,000	MHAIS, Partners
		Establish a monitoring and evaluation system for PoC programmes	Number of M&E Systems established	0	0	1	0	0	0	TBD	MHAIS, MoFNP
	<b>Sub total</b>									<b>K1,550,000</b>	
	Strengthen Monitoring and Evaluation of	Establish a monitoring and evaluation system for PoC programmes	National PoC M&E system in place and operational	0	1	0	0	0	0	TBD	MHAIS

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Objectives	Measures	Activities	Indicator	Base Year	Targets					Resources Estimates (ZMW)	Responsible Institution
					YEA R1	YEA R2	YEAR 3	YEAR 4	YEAR 5		
	refugee programmes	Maintream GCR indicators in the PoC M&E system	GCR indicators maintreamed in the National PoCM&E System	0	1	0	0	0	0	TBD	MHAIS, UNHCR
		Undertake capacity building for relevant personnel in M&E	Number of M&E officers trained	0	4	4	4	4	4	K800,000	MHAIS
<b>Sub total</b>										<b>K3,000,000</b>	

